



COVID-19 A Message from BioGenes Management

Dear valued customers and partners,

In the light of the current global challenges caused by the COVID-19 pandemic, BioGenes would like to reassure you that we undertake all necessary steps to maintain the highest level of service and quality.

Currently, the manufacturing of products and handling of our customer's projects is operating at the normal speed. As a service provider with specialization in antibody manufacturing and assay development, we continue to provide innovative compounds and products to research, and pharma product development. We are committed to contributing our share for ensuring the continuity of our customer's and partner's mission-critical projects.

It is also our responsibility to protect the health of all our employees. Governmental guidelines on close contact restrictions, hygiene and the reduction of external contact are thus strictly followed by all BioGenes staff. Thanks to the rapid implementation of necessary actions, as of today, our business and all our services are fully operational.

As a matter of course, BioGenes is monitoring the current situation closely and will make adjustments accordingly. Any updates will be immediately communicated on our webpage or directly with any partners who might be directly affected, should BioGenes experience any unforeseen changes in business activity.

For more information about BioGenes' measures to restrict the spread of COVID-19 while keeping our business running normally, please see our [Business Continuity Plan](#) on our webpage.

If you have any concerns regarding the continuity of your project or product ship-

ments, please reach out using your regular point of contact, or contact us at: service@biogenes.de.

Finally, we would like to thank all of our customers and partners for their trust and support, and we hope that you and your loved ones remain healthy and well.

Dr. Alexander Knoll

Dr. Sergej Ovodov

Managing Director

Scientific Director

Please feel free to forward this email to your colleagues

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For more information about the BioGenes' services and products please visit our website: www.biogenes.de

BioGenes is certified to meet the international requirements and regularities of quality assurance and animal welfare.

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